

The Residents of St. Francis
Court Apartments
1860 Queen City Ave.
Cincinnati Ohio 45214

September 20 2004

Mr. Michael Roebel
c/o Cincinnati Metropolitan Housing
General Offices
16 West Central Parkway
Cincinnati Ohio 45210

200409039



To Whom It May Concern:

This letter is to inform you of the living conditions at St. Francis Court Apartments, located at 1860 Queen City Ave. Cincinnati Ohio 45214. Which we, the residents, feel is unsanitary, unhealthy not safe.

Issues within in the building:

The carpets and restrooms:

This building has been opened since Nov. 1987 and the carpets in the hallways on all five floors have never been cleaned or replaced. These carpets have been subjected to animal and human feces. Also people have thrown up on them and urinated on them. We would like the carpets replaced in a timely manner. If this does not happen, we intend to take action, by taking samples from the carpets and sending them to the Board of Health. Also...the red tile in the bathrooms and kitchens of the residents. If a resident moves out, the tile is replaced with white, which is much nicer...But those of us that have been here for over 10 years, we still have the old red ones.

The stench in parts of the building is unbearable. The mail room was painted and new floor put down. Two weeks later water leaked from the apartment above and it now stinks also.

There are two toilets on each end of the building on the first floor that are cleaned right before inspection and remain unclean until the next inspection. Also, the woman's restroom on the first floor has never had hot water to wash your hands since the building opened in 1987. The housekeeping person was made Assistant Manager and the position of Housekeeper has not been filled. (Pictures enclosed).

The windows:

The outside upper windows have not been cleaned since the building opened in 1987. Also the windows are so heavy that very few of the elderly can even open them for fresh

air. One resident had to stand on the window sill to open them. One day she pulled her back out and had to have six weeks of therapy and still wears a brace.

Issues outside the building:

The front and rear of building has not been maintained for over a year. Sweeping of grounds is done rarely. The back patios are so filthy no one can not use them.

While we are on the subject of the outside...The grass and trees are kept in excellent condition...while the inside remains filthy!

About a year ago Mr. Sherwin came to our building and told us that 'they' received a grant and they were going to install better lighting on the outside...replace the carpet in all the hallways and try to do something about the windows here, that are so hard to open. So far nothing has been done.

Also...it has been brought to our attention that 65% of residents are under the age of 60 years of age...yet the sign in front says, "St. Francis Court Senior Retirement Community. It seems that management is renting to more and more mentally handicapped under the age of 50.

We the undersigned, would appreciate your cooperation in this matter as soon as possible. If this is not done in a timely manner, we will approach the media.

Thank you for taking the time to read this letter.

Sincerely:

Joan E Feldman

Joan Feldman and Glenna Edmonds

Glenna Edmonds

List of residents who signed this letter is on page three.

cc/ Mr. David Folkers
Ms. Janet Hill
Councilman Pat DeWine

9710206

cont. from Page 3

NAME

APT #

PHONE #

DARLENE T. BRUTON

111A

(513) 471-6805

Barbara Barrett

322

513-921-4789

~~Alpha F. Barrett~~

421

513-251-0986

Nancy McFarland

125

Danny R. Cole

Frank Barrett

#322

921-4789

Joyce Neubauer

616

Howard E. Gooden

#228

244-6987

Darrell Komble

327

921-2949

Virginia Antoni

112

Michael Deming

325

Margaret Mitchell

329

Alma C. Grimes

315

Pat Fanning S.E. + VA.

139

Jean Smith — #135

Harathy Landlin - 217

Daphne Debardeleben 203

Mary Kenny 222

Thomas Harsham #430

Cont from page 4

Serael King 331

Michael Wallen 415

Daniel Wallen 415

Donna Murray 309

Ear Anderson 428

Glenn Anderson

Larry Holt 141

Barbara Cunn #129

Marge Wissman 416

Ruth Brodman 314

Rosemary J. Rogers 611

Kate Blair 235

Cheryl Hiles 330

Stephen Pennekamp 613

TERRY DAY 107

X Mae Johnson 214 ^{98F} _{gme}

Jane Juf low #404

Gene Roberts #202

Robert Fraley 304

Reggie Fassel 418

Sue Pangello 429

Vernon Berry 406

Donald Stinson

Cont from page 5

Linda Helton Apartment #
(132)

Dick Costello #333

Laura Wright #221

Dan Rogers 417

Leroy Smith #303

Larry Adkins 414

Linda Feib 401

(71)

Signatures